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## **Kansas City Cab Driver Wins National Paratransit Award**

**(ROCKVILLE, Maryland)**—Gregg Katz of 10/10 Taxi in Kansas City, Missouri, has been named the 2016 Paratransit & Contracting Driver of the Year by the Taxicab, Limousine & Paratransit Association (TLPA).

Katz, who drew media attention last year when he prepared and delivered holiday dinners to passengers on Thanksgiving Day, is being recognized again for his exceptional dedication to disabled and elderly passengers.

“When it comes to customer service, you really can’t do better than Gregg,” said Alfred LaGasse, CEO of TLPA. “We were so moved by his experiences with the community that we knew he was the person for this award.”

During Katz’s nearly four years at 10/10 Taxi, he has maintained a perfect accident-free and complaint-free record. In fact, he has proven so popular that the company can no longer put him on dispatch duties—he’s been booked weeks and even months in advance by passengers who don’t want anyone else.

“I am overwhelmed and amazed at this prompt, courteous, and caring person,” said Kathy Stanley, whose son Kyle has Down syndrome and is one of Katz’s regular passengers. “If you want to talk customer service, Gregg is it.”

Katz will accept his award in front of more than 1,000 industry professionals at the TLPA’s 98<sup>th</sup> Annual Convention & Trade Show on Nov. 2 at the Hyatt Regency / Phoenix Convention Center in Phoenix, Arizona.

**About TLPA:** Established in 1917, the Taxicab, Limousine & Paratransit Association (TLPA) is a non-profit trade association of and for the private passenger transportation industry. Its extensive membership spans the globe to include 1,000 taxicab companies, executive sedan and limousine services, airport shuttle fleets, non-emergency medical transportation companies, paratransit services, and industry vendors. For more information, please visit [www.tlpa.org](http://www.tlpa.org).

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